

Below is a sample Order Confirmation for a standard lift. This shows the kinds of questions we ask in order to know what you are looking for and to give you an accurate quote:

Dear Susan,

Thank you for your order!

We look forward to helping you improve the mobility and quality of life of you and those you love!

It is important that you review the details of your order for accuracy. Let us know as soon as possible if anything below is incorrect. Neither of us want to make any mistakes on something this important!

Note: A blank answer for a "Yes/No" question means "No". "TBD" means "To Be Determined". "NA" means "Not Applicable".

Target Ship Date: **2/11/20**

Ship Date Notes:

Station (Landing) Height: **32 inches**

Ceiling Height: **120"+Clear TBD inches**

Installation Environment: **Outdoor, Exposed To Rain**

Deal Description:

Gate Configurations (as you face the lift's platform front from the outside):

Left Gate: **Left Gate, Hinged on Column Side**

Right Gate: **Right Gate, Hinged on Non-Column Side**

Front Gate: **No Front Gate**

Front Gate Width:

Front Gate Position:

Front Gate Hinging:

Front Gate Re-hingable?:

Front Gate Bridge:

Front Gate Needs Extra Ramp:

Right Or Left Gate Threshold Ramp (\$70 Option): **Yes - A 16" Ramp (\$70)**

Platform Weight Capacity (\$200 To Lift 750 lbs): **500 lbs (Default)**

Lift Coating/Paint (Except Lift Column): **Standard - Gloss Black**

Custom Paint Color and Price (Min \$150): **NA**

Lift Column Type: **Standard Lift Column**

Fastener Type: **Standard Fasteners**

Motor Type: **1320 lbs w/ Tethered Controller**

Attachable Wheels (\$45 Option): **No**
Hoist Cover (\$95 Option): **Yes**
Lengthened Tether: **No**
Safety System: **SRL**
Toe Curb: **No**
Canopy Frame: **No Canopy Frame**

Make your lift's platform and footprint narrower or wider, longer or shorter.

Custom Platform Dimensions (Min \$100): **NA**
Passage Dimensions:
Platform Walls (Sheet Metal On 4 Sides, \$400): **No**

Make your lift taller, reaching up to 18 feet of station height.

Extra Height (Above 48 Inches): **0**
Armless Base (Column mounts to wall before assembly): **No**

Some sort of bracing is required if the station height is over 4 feet. You can build your own bracing or purchase a Brace Kit from us. If your lift is over 6 feet or has an armless base then you don't want our Brace Kit - you must have our Bracket Cap and you must supply your own brackets.

Brace Kit (\$100 Option): **No**
Bracket Cap (\$100): **No**
Brace Kit or Bracket Cap Notes:

You can upgrade the single tethered controller to multiple wireless remote controllers - one for each landing. Like the tethered controller, a button must be held down to call the lift.

Wireless Station Call Buttons (Min \$500): **No**

Production Notes:
Production Priority: **Standard**

Drawings Of Customizations Approved By Customer:

Customer: **Susan Smith**
Billing C/O:
Billing Address:
Billing City: **Philadelphia**
Billing State/Region: **PA**
Billing Postal Code: **16868**
Phone Number: **814-577-1234**

Secondary Phone Number: **814-342-1234**

Email Address: **ssmith@yahoo.com**

Shipping C/O:

Shipping Address: **615 Main Street**

Shipping City: **Philadelphia**

Shipping State/Region: **PA**

Shipping Postal Code: **16899**

Ship Via: **Commercial Carrier**

Ship Condition: **Disassembled**

Ship Packaging: **On A Pallet**

Shipping Destination Type: **Residential or non-commercial**

Liftgate Required: **Yes**

Inside Delivery Required: **No**

Client will assist courier with load: **NA**

Install Site Is Accessible: **Yes**

Shipping Notes:

Important Notes on Shipping:

If you plan to use your own forklift: Some freight carriers insist on **always charging you a lift gate fee if your delivery is in a residential area**, regardless of whether or not you use your own forklift and regardless of whether or not the delivery site is a business. This determination is made solely at their discretion. If this happens, you will be responsible for this fee.

If your delivery location cannot be accessed by an 18 wheeler truck you must let us know when you place your order. If you do not and the freight company determines that they cannot access your location with an 18 wheeler truck, you will be responsible for any additional delivery fee caused by this.

Delivery Location is Accessible by 18 Wheeler Truck? **No**

Wheelchair Lift Price: **\$2,410**

Wheelchair Lift Price Notes: **Lift(\$2,245)+Rain Shield(\$95)+Ramp(\$70)**

Shipping Price: **\$519**

Shipping Price Notes:

Total Price Including Shipping: **\$2,929**

Lift payment must be secured before your lift will be scheduled for production:

Payment Status: **Payment Received**

Payment Method: **Credit Card**

When Shipping Costs Will Be Charged: **Charge On Order Placement**

The customer understands that he/she is responsible for this wheelchair lift's proper and safe installation and operation. This includes but is not limited to:

- Making sure the lift is installed in a safe location by personnel adequate to the task.
- Making sure that the electrical power is adequate and supplied in a safe manner. Outdoor and garage lifts need to use a GFI circuit.
- Making sure the lift and its installation complies with any applicable regulations and that any lift operators are properly trained.
- Recognizing that Affordable Wheelchair Lifts' delivery technicians will deliver the lift and are not necessarily qualified or licensed to do related electrical, masonry, carpentry or other contractor type work.
- Addressing any applicable taxes.
- Inspecting the lift periodically to insure that it is safe to operate.

Regarding lift operators and users, the customer understands that:

- The customer is responsible for making sure that the person(s) operating the lift has/have been instructed in its use pursuant to the Owner's Manual and are mentally capable of safely operating the lift.
- This may mean restricting access to the lift controller(s) to prevent unqualified persons from operating the lift.
- Persons under 18 years of age are not qualified to operate the lift.
- **Persons with dementia or who are susceptible to mental confusion are not qualified to operate the lift**, though a qualified caregiver may operate it for them.
- **Persons incapable of recognizing that the lift has reached ground level are not qualified to operate the lift**, though a qualified caregiver may operate it for them.
- The manufacturer is not responsible for injuries or damages of any sort resulting from operator error.

The customer understands that Affordable Wheelchair Lifts may not be able to refund full payment if the customer cancels his or her order once construction of their lift has started, especially if the lift is a custom order.

The prices in this document are subject to change after 14 days.

Please contact Affordable Wheelchair Lifts as soon as possible if anything above is incorrect.

In preparation for your lift delivery, you may find it helpful to review some of the online manuals and guides associated with your lift. You can access these at this link: <https://affordablewheelchairlifts.com/manuals-and-guides/>. We provide the online versions so we can associate videos with different steps in the Assembly Instructions. Installation guides and owner's manuals also are available in PDF form for you to save on your computer and reduce paper clutter. Of course, feel free to print these if you feel more comfortable with having a paper copy, as no paper instructions are shipped with your lift.

If you are picking up your lift at our production facility, you should review the Customer Pick-up Instructions found here: <https://affordablewheelchairlifts.com/wp-content/uploads/2019/08/Customer-Pick-Up-Instructions.pdf>.

Sincerely,

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