Below is a sample Order Confirmation for a tall lift with a front gate. This shows the kinds of questions we ask in order to know what you are looking for and to give you an accurate quote:

Dear Ira,

Thank you for your order!

We look forward to helping you improve the mobility and quality of life of you and those you love!

It is important that you review the details of your order for accuracy. Let us know as soon as possible if anything below is incorrect. Neither of us want to make any mistakes on something this important!

Note: A blank answer for a "Yes/No" question means "No". "TBD" means "To Be Determined". "NA" means "Not Applicable".

Target Ship Date: 4/12/19
Ship Date Notes:
Station (Landing) Height: 100 inches
Ceiling Height: NA
Installation Environment: Outside
Deal Description:

Gate Configurations (as you face the lift's platform front from the outside):
Left Gate: Left Gate, Hinged on Column Side
Right Gate: Right Gate, Hinged on Non-Column Side
Front Gate: Front Gate
Front Gate Width: Standard 36" Gate
Front Gate Position: Centered
Front Gate Hinging: Hinged On Left
Front Gate Re-hingable?: No
Front Gate Bridge: No Bridge for Front Gate
Front Gate Needs Extra Ramp: No

Right Or Left Gate Threshold Ramp ($40 Option): Yes – A 16" Ramp ($40)
Platform Weight Capacity ($100 To Lift 750 lbs): 500 lbs (Default)
Custom Paint Color and Price (Min $150): No
Attachable Wheels ($25 Option): No

Make your lift's platform and footprint narrower or wider, longer or shorter.
Custom Platform Dimensions (Min $100):
Platform Walls (Sheet Metal On 4 Sides, $300):
Make your lift taller, reaching up to 12 feet of station height.
Extra Height (Above 48 Inches): $550
Armless Base (Column mounts to wall before assembly): Yes

Some sort of bracing is required if the station height is over 4 feet. You can build your own bracing or purchase a Brace Kit from us. If your lift is over 6 feet or has an armless base then you don't want our Brace Kit - you must have our Bracket Cap and you must supply your own brackets.
Brace Kit ($100 Option): No
Bracket Cap ($100): Yes
Brace Kit or Bracket Cap Notes:

You can upgrade the single tethered controller to multiple wireless remote controllers - one for each landing. Like the tethered controller, a button must be held down to call the lift.
Station Call Buttons (Min $450): No

Production Notes:

Drawings Of Customizations Approved By Customer:

Customer: Ira Smith
Billing Address: 123 Main Street, Anytown, NJ
Billing Postal Code: 08077
Phone Number:
Secondary Phone Number:
Email Address: Ira.Smith@gmail.com
Shipping Address: Same as Billing
Shipping Postal Code: Same as Billing

Ship Via: Commercial Carrier
Ship Condition: Disassembled
Ship Packaging: On A Pallet
Shipping Destination Type: Residential or non-commercial
Liftgate Required: Yes
Inside Delivery Required: No
Install Site Is Accessible: Yes

Shipping Notes:

Wheelchair Lift Price: $2,785
Wheelchair Lift Price Notes: Lift $1,895.00, Ramp $40.00, Height $550.00, Bracket Cap $100.00, Front Gate $200.00, Total $2,785.00
Shipping Price: $517
Shipping Price Notes:
Lift payment must be secured before your lift will be scheduled for production:
\[\text{Payment Status: Payment Submitted}\]
\[\text{Payment Method: Credit Card}\]
\[\text{When Shipping Costs Will Be Charged: On Order Placement}\]

The customer understands that he/she is responsible for this wheelchair lift's proper and safe installation and operation. This includes but is not limited to:

- Making sure the lift is installed in a safe location by personnel adequate to the task.
- Making sure that the electrical power is adequate and supplied in a safe manner. Outdoor and garage lifts need to use a GFI circuit.
- Making sure the lift and its installation complies with any applicable regulations and that any lift operators are properly trained.
- Recognizing that Affordable Wheelchair Lifts' delivery technicians will deliver the lift and are not necessarily qualified or licensed to do related electrical, masonry, carpentry or other contractor type work.
- Addressing any applicable taxes.
- Inspecting the lift periodically to insure that it is safe to operate.

Regarding lift operators and users, the customer understands that:

- The customer is responsible for making sure that the person(s) operating the lift has/have been instructed in its use pursuant to the Owner's Manual and are mentally capable of safely operating the lift.
- This may mean restricting access to the lift controller(s) to prevent unqualified persons from operating the lift.
- Persons under 18 years of age are not qualified to operate the lift.
- **Persons with dementia or who are susceptible to mental confusion are not qualified to operate the lift**, though a qualified caregiver may operate it for them.
- **Persons incapable of recognizing that the lift has reached ground level are not qualified to operate the lift**, though a qualified caregiver may operate it for them.
- The manufacturer is not responsible for injuries or damages of any sort resulting from operator error.

The customer understands that Affordable Wheelchair Lifts may not be able to refund full payment if the customer cancels his or her order once construction of their lift has started, especially if the lift is a custom order.

The prices in this document are subject to change after 14 days.
Please contact Affordable Wheelchair Lifts as soon as possible if anything above is incorrect.

Sincerely,

Shae Murphy
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https://www.facebook.com/Affordable-Wheelchair-Lifts